# PESTICIDES: An Introduction for Poison Control Centers



The **N**ational **P**esticide Information **C**enter (NPIC) is a service that provides science-based information about pesticides and pesticide-related topics.

#### NPIC operates a hotline from 8:00 am to 12:00 pm Pacific Time, Monday – Friday.

The phone number is 800-858-7378. This hotline is staffed by trained Pesticide Specialists.

- If a caller calls outside of these hours, NPIC will return their message within one business day.
- Email us at npic@ace.orst.edu and someone will reply to your email within one business day.
- Find information about pesticide topics on NPIC's website: npic.orst.edu

### Who does NPIC serve?

Most of NPIC's callers are the general public, but NPIC also answers questions from doctors, veterinarians, pest control companies, and pesticide manufacturers.

**Foreign Language Capability:** NPIC can assist people in over 240 different **languages** through an over-the-phone language service.

## Poison Control Center operators can refer non-emergency pesticide questions to NPIC.

### What kind of questions can NPIC answer?

- **Risks to people:** short- and long-term health effects, risks for children and pregnant women, non-emergency information for health care providers
- Risks to pets: short- and long-term health effects
- Environmental effects: how pesticides move in the environment, effects on wildlife, effects on bees and other pollinators
- Pesticide regulation: laws and regulation of pesticides, food safety, farmworker safety
- **Documenting incidents:** when a caller wants to report something such as a workplace exposure or a bad reaction to a pesticide by a person or animal
- Proper storage and disposal: how to store, transport, or dispose of a pesticide

### What are questions NPIC cannot answer?

- NPIC specialists are not medically trained and cannot provide medical advice (with the exception of some veterinary medical information).
- NPIC cannot provide immediate reporting to CDC or other health agencies.
- NPIC has no regulatory authority and cannot conduct investigations.
- NPIC does not make pesticide product recommendations.

NPIC is a cooperative agreement between Oregon State University and the U.S. Environmental Protection Agency (U.S. EPA, cooperative agreement # X8-83947901). The information in this publication does not in any way replace or supercede the restrictions, precautions, directions, or other information on the pesticide label or any other regulatory requirements, nor does it necessarily reflect the position of the U.S. EPA.



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### Do you know what a pesticide is?

You may know them as:

- herbicides, including Weed & Feed
- insecticides, including bug repellents
- pet flea collars and most flea drops
- fungicides and mold control

- antimicrobials and disinfectants, including sanitizers used in hospitals
- rodenticides
- wood preservatives and more.

#### NPIC has health information about all of these types of products.

NPIC maintains a database of all pesticide products registered with the EPA.



CAUTION

swallowed, inhaled, or absorbed through skin, the label must include the word "POISON" and skull and crossbones.

 $\Rightarrow$  Slightly toxic if eaten, inhaled, or

absorbed through the skin. Causes

minor eye or skin irritation.

DANGER